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# 100 Days of Success:

Miami-Dade's Youth  
Homeless Challenge



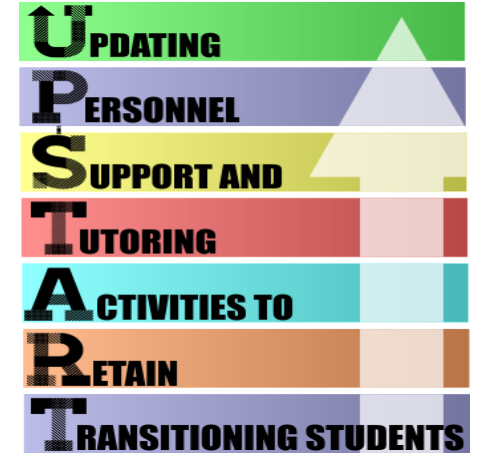
October 9-11, 2019 • Rosen Centre Hotel • Orlando, FL

[www.fchonline.org](http://www.fchonline.org)

# A Roadmap to This Session

Welcome and Introductions  
Background and Local Context  
HOMY Collective  
100-Day Results and Lessons  
Discussion and Q&A





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**Miami-Dade County Public Schools**  
**District Homeless Liaison**  
**Director, Project UP-START Program**

**Pauline Green**  
**Alliance for GLBTQ Youth**  
**Executive Director**



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# survey

Who is with us today?

- ☐ District Homeless Liaisons and other LEA staff
- ☐ CoC Staff Members
- ☐ Youth and other Community Agencies
- ☐ Other

What is your relationship between the Local Education Agency (LEA), youth agencies, and the local Continuum of Care (CoC)?

- ☐ Strong
- ☐ Could be stronger
- ☐ No relationship exists

# Historically Strong Relationship

Helping  
Families in  
Need of  
Shelter



Homeless  
Awareness

Superintendent  
has a seat on  
CoC Board



Project UP-  
START:  
Homeless  
Verifier

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# Referrals to the Miami-Dade County Homeless Helpline



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# Referrals to Rental Assistance

Project UP-START verifies for Category 2 & 4 for families with students CURRENTLY ENROLLED in M-DCPS.



- Category 1 - Literally Homeless (Parent must call Helpline)
- **Category 2 - Imminent Risk of Homelessness**
- Category 3 – Not accepted in our community
- Category 4 - Fleeing/Attempting to Flee Domestic Violence

# Homeless Education Curriculum



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# Homeless Awareness Day November 7, 2019



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# Project UP-START and BB&T Team Up to Help Unaccompanied Homeless Youth (UHY)



# But what about the Unaccompanied Homeless Youth?



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# 2013 iCount Miami Began



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# Local Data - iCount Miami

2013	2016	2019
42 counted as experiencing homelessness	224 counted as experiencing homelessness	363 counted as experiencing homelessness
Unknown % identified as LGBTQ+	20% identified as LGBTQ+	44% identified as LGBTQ+
Unknown % of youth of color	62% were youth of color	65% were youth of color
Unknown % of pregnant/parenting youth	19% were pregnant/parenting youth	28% were pregnant/parenting youth
Unknown % not in school	17% were not in school	62% were not in school
Unknown % unemployed	43% were unemployed	85% were unemployed
Unknown % had history of foster care	18% had history of foster care	47% had history of foster care





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# The Miami-Dade County Youth Homeless Initiative Began



## MIAMI HOMES FOR ALL

### VISION

Everyone deserves a place to call home.

### BACKBONE TO THE HOMY COLLECTIVE

The HOMY Collective - Helping Our Miami-Dade Youth is a collective impact effort of 100 agencies working together to address youth homelessness.



# survey

Does your community have a Youth Homeless Initiative?

☐ Yes

☐ No

If yes, who is a part of your community's Initiative?

☐ Education Institutions

☐ Continuum of Care

☐ Youth Agencies

☐ Employment Agencies

☐ Health

☐ Other

# HOMY's History

**2011**

MHFA hosted  
1st Youth  
Homelessness  
Summit

**2014**

MHFA & The  
Alliance for  
GLBTQ host  
2nd Youth  
Homelessness  
Summit

**2014**

MHFA & The  
Alliance  
establish  
Miami-Dade  
YHI

**2016**

YHI Strategic  
Plan

**2018**

100-Day  
Challenge to  
End Youth  
Homelessness

**2013**

Pilot Youth PIT  
count

**2015**

Project UP-  
START as new  
co-lead agency

**2017**

Comprehensive  
Plan and  
Rebrand  
Launch

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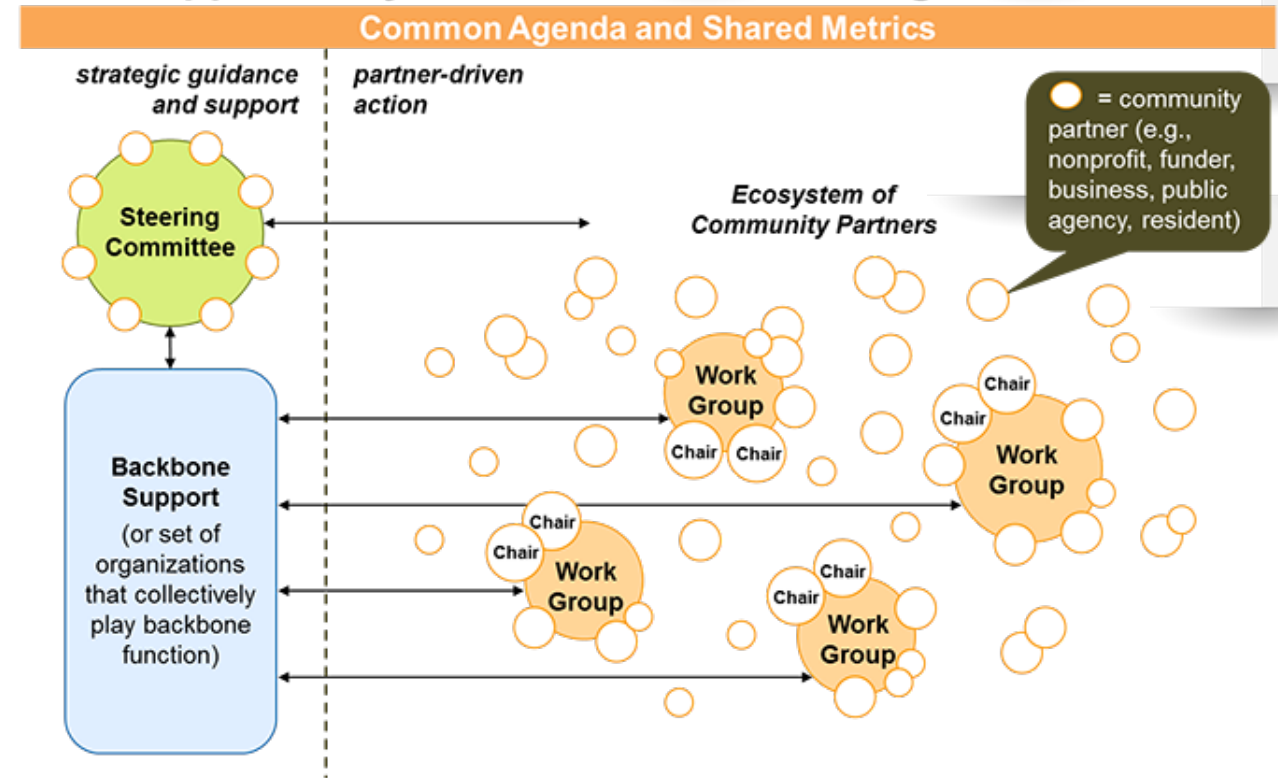


# Collective Impact

## Five Conditions for Collective Impact



## A Broad Set of Partners Work to Achieve the Common Vision, Supported by a Backbone and Steering Committee



\* Adapted from *Listening to the Stars: The Constellation Model of Collaborative Social Change*, by Tonya Surman and Mark Surman, 2008.

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# The HOMY Steering Committee



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Another Step: Youth Homeless Working Group added, but we are still missing a piece...

# 2018-2019 100-Day Challenge to End Youth Homelessness



rapid  
results  
institute



A WAY HOME  
AMERICA



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# Putting Together a Team

4 Sponsors: CoC, School District, Affordable Housing Advocacy Organization, and LGBTQ Youth Agency

19 Team Members: Including Four Youth



# Our Miami-Dade County 100 DC Goal

By Day 100, every 14-24 year old who enters through Coordinated Entry will be off the street within 2 days of entry and 85 exits to safe, stable housing. 50 of the 14-24 year old youth entering through CE are connected to training, education, or employment (subsidized or unsubsidized) and 5 youth identified as needing behavioral health are connected to care.





# LESSONS: *What worked? Why?*

## 1. **Active and engaged sponsors.**

- CoC and system leaders coming together to address barriers by openly communicating.

## 2. **Youth leadership development.**

- Youth were empowered to engage and provide feedback to system changes.

## 3. **Strengthening partnerships between system leaders.**

- CoC and sponsors brought in system leaders and got buy-in to address youth homelessness.

## 4. **New ideas and addressing gaps.**

- Team members from non-CoC youth providers brought new energy and different perspectives to address gaps.

## 5. **Youth accessing shelter within the same day.**

- Youth were able to access shelter by going to the Youth Access Points.



# Our Miami-Dade County 100 DC Results

In 100 days, ...

- 120 youth were off the street within 1 day of entry and placed in shelter
- 19 youth who left shelter went to safe, stable housing
- 52 youth connected to training, education, or employment
- 20 youth needing behavioral health services were connected to care



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# Key Accomplishments

- Four youth actively involved in 100-Day Challenge team
  - Youth engaging other youth to go into shelter (some were involved in the youth point-in-time iCount count as Youth Ambassadors)
- New youth access points (not part of the Continuum of Care) now successfully part of the Youth Coordinated Entry System
- After-hour placements and points of contacts at the major shelters
- New partnership with our WIOA board/CareerSource South Florida – created an employment pipeline for youth on the by-name list
- Open lines of communications between the larger systems
- Using HMIS! Understanding how to use it and how to overcome barriers



# Moving Forward - Obstacles & Strategies to Overcome Them

1. Strengthening relationships with justice systems (juveniles and adults)	1. More communication between systems
2. Behavioral Health connections/linkages	2. Referrals from by-name list to behavioral health programs (doing more than assessments); ensure all CoC providers are trauma-informed
3. Access to higher education	3. Ensure youth from by-name list are included in the existing education pipeline and access the FL State Tuition Waiver
4. Ensuring equity for outcomes for LGBTQ+ youth and youth of color	4. Continue data collection (find easier ways to track); hold ourselves accountable to monthly review; community must address gaps; ensure youth are receiving appropriate support services they choose
5. Safe + Stable Housing	5. Expand access to diversion; youth rapid re-housing; update youth plan to discuss safe and stable housing

# HOMY Youth Voice Action Council - YVAC

- **Mission:** The YVAC is composed of youth + young adults with expertise in housing instability. Together we are building power and leading the movement to end youth homelessness through policy advocacy, community awareness, and education.
- **Vision:** We are committed to dismantling systems of oppression that lead to youth homelessness. We collaborate with community partners to ensure equitable outcomes for LGBTQ youth, youth of color, and youth with disabilities.



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# Authentic Youth Leadership

- Keys to success with YVAC
  - \* Integrating YVAC into the CoC Governance Structure
  - \* Offering youth leadership development
- Creation of Community Agreements
- Centering LGBTQ youth + youth of color:
  - \* The Alliance for GLBTQ Youth
  - \* Pridelines
  - \* S.O.U.L. Sisters Leadership Collective

# Community Agreements

- ★ Don't yuck my yum!
- ★ Throw glitter, not shade.
- ★ One mic and respect.
- ★ Brave space.
- ★ Self-care + support!
- ★ Step up, step down.
- ★ Ouch! Oops! Educate!
- ★ Active listening.
- ★ Stay positive, not fear-based. Be open to visioning.





<https://youtu.be/3HqhBt3sstQ>

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# GRAND CHALLENGE **ACCEPTED!**

Greater Richmond, VA  
Hennepin County, MN  
Miami-Dade County, FL  
San Francisco, CA  
Sacramento, CA

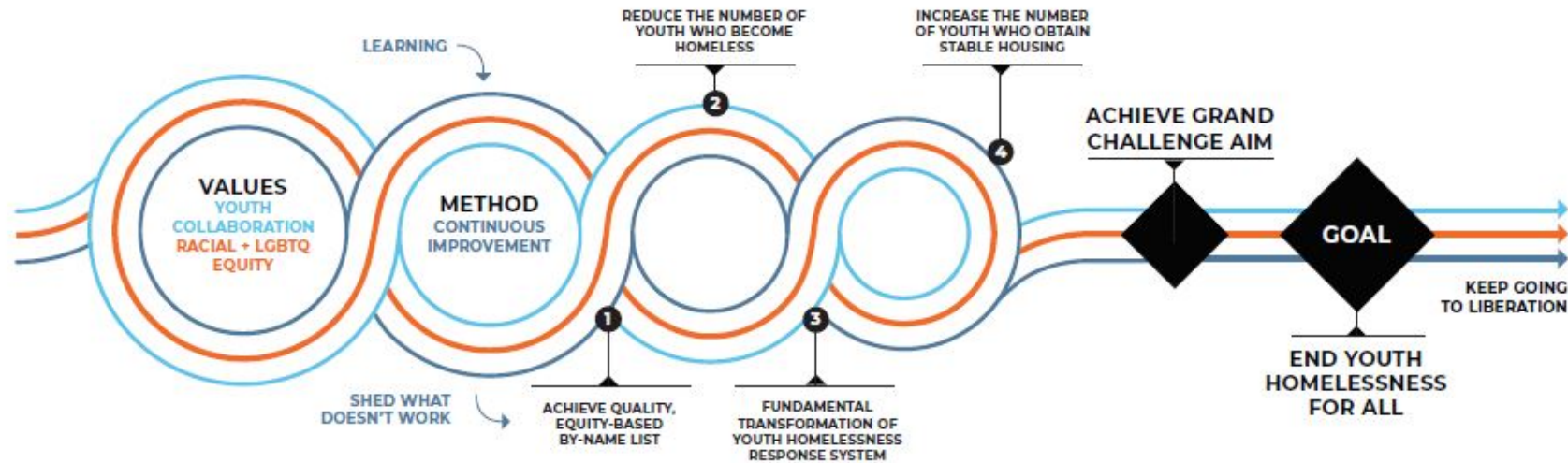
Palm Beach, FL  
Tucson-Pima, AZ  
Washington, DC  
Chicago, IL  
Anchorage, AK

**#GrandChallengeAWHA**





# THE GRAND CHALLENGE



## OUR APPROACH

- YOUTH COLLABORATION
- TRANSFORMATIONAL EQUITY  
RACIAL + LGBTQ EQUITY
- CONTINUOUS IMPROVEMENT

## OUR AIM

Over a two-year period, The A Way Home America Grand Challenge will support 10 communities to achieve one shared result:  
**An effective end to youth homelessness for LGBTQ youth and youth of color, setting the path to ending homelessness for all youth.**

## WHAT WE'RE DOING DIFFERENTLY

- Centering youth experiences and strategies
- Leading with Targeted Universalism strategies to ensure we're centering those who stand at the front lines of marginalization
- Measuring all strategies against the goal of community-wide reductions, rather than simply better outcomes for individual young people or specific programs
- Seeking to push the revolutionary edge of reforming current youth homelessness systems
- Testing strategies rapidly and evaluating progress at least monthly, instead of annually
- Unapologetic about the need for radical (at the roots) change in the housing/homelessness system

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**THE REWARD FOR WORK  
WELL DONE IS THE  
OPPORTUNITY TO DO MORE.**

**IONAS SALK**



**HOMY Summit  
September 12, 2019**

# WHAT CAN YOU DO

- ☐ Working with CoC!
- ☐ Authentic Youth Leadership
- ☐ Working with youth and housing advocacy organizations
- ☐ Creating a Collective (if possible)

# THANK YOU!



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